

My Trip to the Foot Clinic on March 17/20 With the COVID Emergency

A bit of background – The Diabetic Foot Clinic where I go to have my toe nails clipped is in a Walk In Clinic with at least 3 other doctor's offices and a pharmacy. The waiting room has 60 or more chairs and for every other appointment I have had it is always nearly full and hard to find a seat for the usual 15 – 30 minute wait after you give your Health Card to the receptionist. When you do get in the technician checks your vitals and clips your nails then you wait for one of the 2 doctors to come and say Hi and check your feet, then the tech makes your next appointment on their computer.

Ok now for this appointment at 2.30pm on Tuesday! I walked in at 2.25 pm and there were absolutely no one sitting in the waiting room, the lights were dimmed and the glass closed to the receptionist and her office was dark but she was there and you can see through to the clinic and one of the techs had a person in the chair doing their nails. Usually you give the receptionist your card but this time she wanted you to press it up to the glass so she could read it. Then she said "Sit Down". I took off my jacket and hat and hung them up and never got to sit down as a tech wearing a mask and a gown called me right in. There are about 6 chairs and usually all are in use but this time there were only 2 active. After she finished my nails another person at a computer terminal across the room called out that she had made my next appointment for May12 and gave me the card. My tech puts my socks and shoes back on and says "You're good to Go" No doctor's check! I was out putting on my jacket and cap by 2.40pm and only one other person had come in. BTW all of the model ships, sailing pictures, notices, posters, seasonal decorations and cards from patients that used to be on the walls are gone which I think is a bit of overkill and also there are no magazines in the waiting room and that I can agree with.